




How to Install TeamViewer

1




Equipment Preparation

Check that you have everything you need before starting the installation:

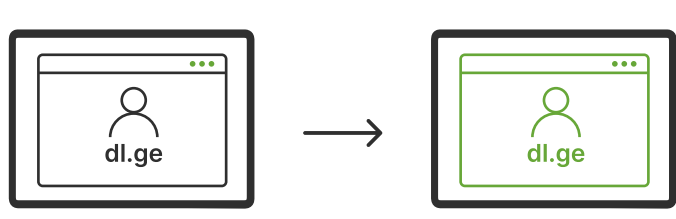
-  1. Laptop or PC: Running Windows (XP, Vista, 7, 8, 10, or 11 supported).
-  2. Diagnostic Adapter: A USB adapter that supports the RP1210 protocol (such as Nexiq USB-Link, Noregon DLA, DPAS, Inline 6, ScanMatik, etc.).
-  3. Internet Connection: A stable connection with at least 50 Mbps upload and download speed for firmware downloads and server communication.

2

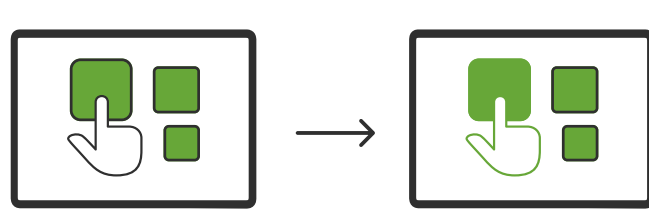
Download and Installation

-  1. Go to the official website: dl.ge
-  2. Download TeamViewer and install it on your computer by following the installation wizard prompts.
-  3. Done!

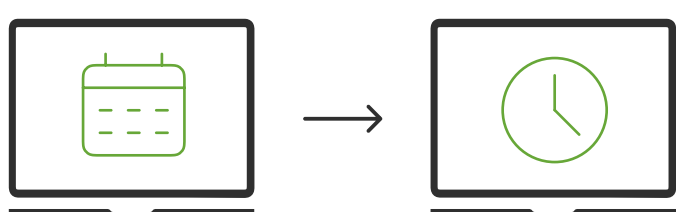
How to Buy a Tuning via TeamViewer



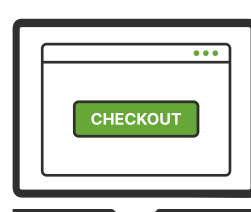
1. Sign up for dl.ge.



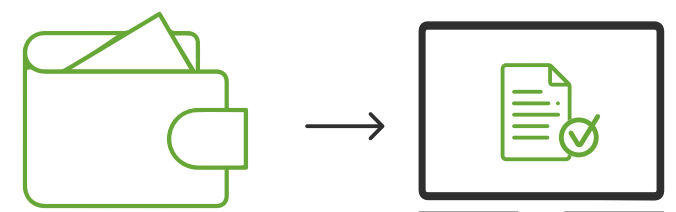
2. Choose a tuning solution in the catalog.



3. Book a date and time.



4. Proceed to checkout.



5. Top up your wallet on dl.ge and pay for your order.



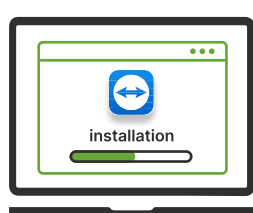
6. After payment, you will receive an email to your address with all the details.

Tuning Process via TeamViewer



Step 1. Download TeamViewer

Download TeamViewer (TV) from dl.ge.



Step 2. Install TeamViewer

Install the application. *(Make sure it is not blocked by your Windows firewall).



Step 3. Confirm TeamViewer Appointment

About 5–10 minutes before your scheduled service, go to dl.ge and open the contact form in the bottom-left corner. Then click 'Send us a message' and select 'I have a TeamViewer Appointment'.



Step 4. Choose your order

Choose your order as prompted by Robot Oleg or enter it manually.



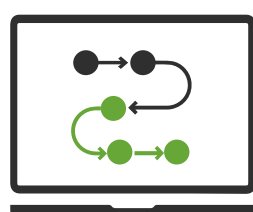
Step 5. Share TeamViewer Credentials

Launch TeamViewer and send the session code to the chat window to our bot, Oleg.



Step 6. Starting Session

An operator will join the session, and at any moment you can continue communication via WhatsApp. To accomplish this, please scan the QR code provided by the operator.



Step 7. Tuning Process

The operator begins the tuning process, and may ask you to do several things, so please stay on the line during the tuning.



Step 8. Get Recommendations After Tuning

After the tuning process is complete, you will receive additional information from the operator.



Step 9. Order Completion

You will receive an email when your order is complete. An invoice will be emailed to you as well.



Step 10.

Enjoy your tuned vehicle!